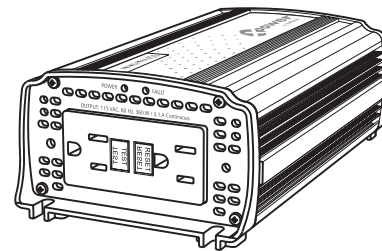


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XPower Inverter 450



Owner's Guide



XPower Inverter 450

Owner's Manual

About Xantrex

Xantrex Technology Inc. is a world-leading supplier of advanced power electronics and controls with products from 50 watt mobile units to one MW utility-scale systems for wind, solar, batteries, fuel cells, microturbines, and backup power applications in both grid-connected and stand-alone systems. Xantrex products include inverters, battery chargers, programmable power supplies, and variable speed drives that convert, supply, control, clean, and distribute electrical power.

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1 Introduction

Thank you for purchasing the Xantrex XPower Inverter 450. The XPower 450 is part of a family of advanced high-performance power inverters from Xantrex, the leader in high-frequency inverter design.

The XPower 450 efficiently and reliably powers a wide variety of AC loads, such as compact TVs and VCRs, laptops, camcorder and cell phone chargers, compact fluorescent lights, and soldering irons. Depending on the model, the XPower 450 can connect to the 12-volt battery in your vehicle to power your devices.

The XPower 450 uses reliable solid state power electronics for years of safe, trouble-free operation and includes automatic safety monitoring circuitry to protect it, and your battery, from inadvertent overload conditions.

Read this guide before connecting or using the XPower 450, and save it for future reference. The main topics in the guide are:

- Safety information (page 2)
- XPower 450 features (page 7)
- Instructions for connecting the inverter (page 10)
- Operating guidelines (page 18)
- Troubleshooting information (page 23)
- Specifications (page 29)
- Warranty and service information (page 31)

2 Important Safety Information

Misusing or incorrectly connecting the XPower Inverter 450 may damage the equipment or create hazardous conditions for users. Read the following safety instructions and pay special attention to all Caution and Warning statements in the guide.

Warnings identify conditions that may result in personal injury or loss of life.

Cautions identify conditions or practices that may damage the unit or other equipment.

Warnings and cautions



WARNING: Shock hazard

Keep children away from the XPower Inverter 450 inverter. The inverter generates the same potentially lethal AC power as a normal household wall outlet. Treat the outlet with respect!



WARNING: Heated surface

The XPower Inverter 450 housing may become uncomfortably warm, reaching 140° F (60° C) under extended high power operation. Ensure that at least 2 inches (5 cm) of air surround the inverter. During operation, keep it away from materials that may be affected by high temperatures.



WARNING: Explosion hazard

Do not use the XPower Inverter 450 in the presence of flammable fumes or gases, such as in the bilge of a gasoline powered boat, or near propane tanks. Do not use the XPower Inverter 450 in an enclosure containing automotive-type, lead-acid batteries. These batteries, unlike sealed batteries, vent explosive hydrogen gas, which can be ignited by sparks from electrical connections.



WARNING: Explosion hazard

1. Batteries generate explosive gases during normal operation. Read this guide and follow the instructions exactly before installing or using your inverter.
 2. This equipment contains components that tend to produce arcs or sparks. To prevent fire or explosion, do not install the inverter in compartments containing batteries or flammable materials, or in locations that require ignition-protected equipment. These locations include any space containing gasoline-powered machinery, fuel tanks, as well as joints, fittings, or other connections between components of the fuel system.
-



WARNING: Explosion and fire hazard

1. Follow all instructions published by the battery manufacturer and the manufacturer of the equipment in which the battery is installed.
 2. Make sure the area around the battery is well ventilated.
 3. Never smoke or allow a spark or flame near the engine or batteries.
 4. Use caution to reduce the risk of dropping a metal tool on the battery, which could spark or short circuit the battery or other electrical parts and could cause an explosion.
 5. Remove metal items like rings, bracelets, and watches when working with lead-acid batteries. Lead-acid batteries produce a short-circuit current high enough to weld a ring or the like to metal, and thus cause a severe burn.
 6. If you need to remove a battery, always remove the ground terminal from the battery first. Make sure all accessories are off so you don't cause a spark.
-



CAUTION: The output of the XPower 450 is non-sinusoidal

Some chargers for small nickel-cadmium batteries can be damaged if connected to the XPower Inverter 450. Do not use the inverter with the following appliances:

- Small battery-operated appliances like rechargeable flashlights, some rechargeable shavers, and night lights that are plugged directly into an AC receptacle to recharge.
 - Battery chargers used in hand power tools. These chargers display a warning label stating that dangerous voltages are present at the charger battery terminals.
-



CAUTION

Do not connect live AC power to the XPower 450's AC outlets. The inverter will be damaged even if it is switched OFF.

Do not connect any AC load, which has its neutral conductor connected to ground, to the XPower 450.

Additional Safety Guidelines

- Do not insert foreign objects in the XPower 450 outlets or openings.
- Never connect the inverter to power utility AC distribution wiring.
- Do not use the XPower 450 in temperatures over 100° F (40° C).
- Do not expose the XPower 450 to water, rain, snow, or spray.

Failure to follow these safety guidelines may cause personal injury and/or damage to the XPower 450. It may also void your product warranty.

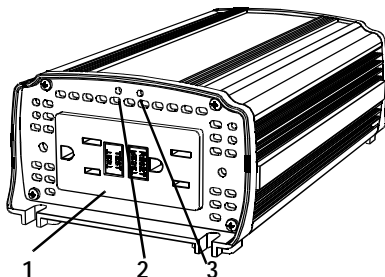
Safety features

These advanced safety features are built into the XPower 450:

- Electronic overload protection with automatic shutdown
- Built-in internal backup DC fuse
- Low battery voltage warning followed by automatic shutdown
- High-input voltage protection with automatic shutdown
- Overheating protection with automatic shutdown
- Output short circuit protection
- GFCI (Ground Fault Circuit Interrupter) outlet

3 Features

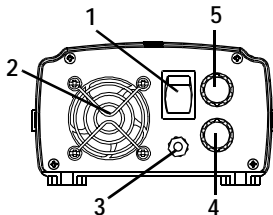
AC panel



Number	Feature
1	GFCI AC Outlet The XPower 450 has one dual GFCI AC outlet. It allows you to plug in any combination of 120 V AC products with a total continuous power consumption of 360 W.
2	Power Light The green POWER light indicates that AC power is present at the GFCI outlet and the XPower 450 is operating normally.

Number	Feature
3	Fault Light The red FAULT light indicates that the inverter has shut down because of low or high battery voltage, AC overload, or excessively high temperatures.
Not shown	Audible Alarm An audible alarm warns you of a high-temperature shutdown or of an impending low battery voltage shutdown.

DC panel

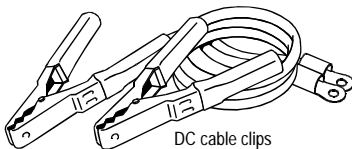
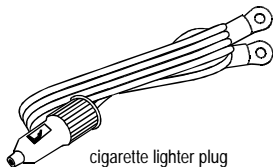


Number	Feature
1	<p>On/Off Switch The two positions on the On/Off switch are indicated as follows:</p> <p>⏻ = Off (Standby) and I = On.</p> <p>When the inverter is connected to a DC power source and the switch is on, AC power is available at the AC outlet.</p>

Number	Feature
2	Cooling Fan When output power is greater than approximately 50 W, the fan turns on to help maintain optimum operating temperature.
3	Chassis Ground Screw During installation, the chassis ground screw is connected to a chassis ground wire that connects to the grounding point on your boat or vehicle.
4	Negative DC Terminal Connection point to the negative battery terminal.
5	Positive DC Terminal Connection point to the positive battery terminal.

Accessories

These accessories, along with a carrying case, are supplied with XPower Inverter 450 model number 851-0451 only.



4 Installation

Installing the XPower 450 requires five steps:

1. Choosing a location
2. Mounting the inverter
3. Connecting DC power to the inverter using either:
 - the cigarette lighter plug (if supplied).
 - DC cable clips and a battery (if supplied).
 - hardwiring the inverter to the battery.
4. Connecting the chassis ground
5. Testing the AC outlet

Choosing a location

For best performance, choose a location that is:

- **Dry** Do not expose the inverter to water drip or spray.
- **Cool** Operate the inverter in ambient temperatures between 0° C and 40° C (32° F and 100° F). Keep it away from heating vents and direct sunlight.
- **Well ventilated** For proper cooling, allow at least 5 cm (2 in.) of clearance around the inverter.
- **Clean and free of dust and dirt** Choose a location that is free of any debris that could get into the inverter.

Mounting the inverter

Before mounting the inverter, please see “Choosing a location”.

To mount the inverter:

1. Make sure the ON/OFF switch is in the OFF position.
2. Select an appropriate mounting location and orientation. The inverter must be oriented in one of the following ways:
 - Horizontally on a vertical surface. (Do not mount with the fan pointing up or down.)
 - On or under a horizontal surface
3. Hold the inverter against the mounting surface, mark the positions of the mounting screws, and then remove the inverter.
4. Pilot drill the four mounting holes.
5. Fasten the inverter to the mounting surface using corrosion-resistant #8 screws.

Using the DC cable with cigarette lighter plug

The cigarette lighter plug is supplied with the XPower Inverter 450 model number 851-0451 only.

Due to the limitations of 12 V outlets in boats and vehicles, the XPower 450 should be used with the DC cable with cigarette lighter plug only to supply AC power to products that require 150 W (about 1.3 A) or less. If your application requires more than 150 W or has a high start-up surge, see **Using the DC cable clips**.



CAUTION: Reverse polarity

A reverse polarity connection (positive to negative) may damage the power inverter. Damage caused by a reverse polarity connection is not covered under warranty.

1. Attach the ring-type connector marked with red to the positive (+) DC terminal on the power inverter, and attach the ring connector marked with black to the negative (–) DC terminal.
2. With star washer in place, tighten the nut on each DC terminal by hand until it is snug. Do not over-tighten.
3. Insert the plug of this cable into the 12 V outlet and switch the power inverter “ON”.
4. When the power inverter is not in use, unplug it from the 12 V outlet to prevent slight discharge of the battery.

Using the DC cable clips

The DC cable clips are supplied with the XPower Inverter 450 model number 851-0451 only.

By directly connecting the power inverter to a 12 V battery using the DC cable clips, you can operate products with power requirements up to 360 W continuous.

1. Follow steps 1 and 2 under “Using the DC cable with cigarette lighter plug” to attach the ring-type connectors.
2. Attach the negative (black) clip to the negative (–) battery terminal.
3. Attach the positive (red) clip to the positive (+) battery terminal.
Make sure both clips are securely connected to the battery terminals, as a loose connection will cause the voltage to drop and may cause the cables to overheat, resulting in equipment damage or fire.
4. Switch the power inverter “ON”.
5. When the power inverter is not in use, disconnect the DC cable clips from the battery to prevent slight discharge of battery.

Hardwiring the inverter to the battery

A hardwiring illustration is shown in Figure 1.



WARNING: Shock and fire hazard

Have a qualified installer perform a hardwired installation.

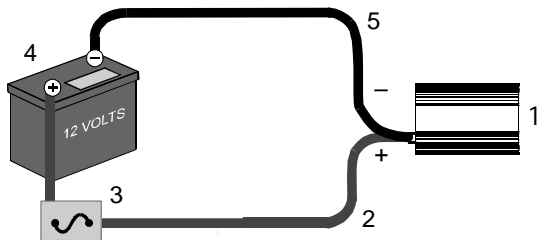


Figure 1 Hardwiring the inverter to a 12 V battery

1. XPower Inverter 450

4. 12 V battery

2. 8 AWG red wire from the positive inverter terminal to the positive battery terminal (via the fuse)

5. 8 AWG black wire from the negative inverter terminal to the negative battery terminal

3. 60 A automotive or marine fuse

To hardwire the inverter to a 12 V battery:

- 1.** Make sure the power inverter's ON/OFF switch is in the OFF position.
- 2.** Use an 8 AWG (or heavier) wire to a maximum total length of 2 m (6.5').
- 3.** Install a 60 A automotive fuse in the positive (red) wire, close to the end that will attach to the battery.

4. Solder or crimp the heavy-duty terminals to the positive and negative wires. Use terminals that mate properly with the battery terminals or existing battery cable clamps.



CAUTION: Damage to the inverter


- Reversing the positive and negative battery cables will damage the inverter and will void your warranty.
 - Before connecting the inverter to the battery, double check the connections: The red wire must be connected to the red terminal on the inverter and the positive (+) terminal on the battery; the black wire must be connected to the black terminal on the inverter and the negative (-) terminal on the battery.
-
5. Remove the nuts from the DC terminals on the inverter.
 6. Place the red ring connector on the red (positive +) DC terminal on the inverter. With star washer in place, screw the red nut on until it is snug. Do not over-tighten.
 7. Fasten the positive terminal (red wire) to the positive battery post.
 8. Fasten the negative terminal (black wire) to the negative battery post.
 9. Place the black ring connector on the black (negative -) DC terminal on the inverter. With star washer in place, screw the black nut on until it is snug. Do not over-tighten.
 10. Switch the inverter's ON/OFF switch to the "ON" position. The green power light comes on, and AC power is available at the outlet.

Connecting the chassis ground



WARNING: Electrical shock hazard

Never operate the inverter without properly connecting the chassis ground. An electrical shock hazard could result from improper grounding.

The inverter has a chassis ground terminal screw on the rear panel marked . Follow the guidelines under “Grounding locations” to connect the inverter’s chassis to the ground.

Grounding locations

You must connect the chassis ground terminal to a grounding point. The grounding point varies depending on where you install the inverter. Follow the instructions that correspond to your type of installation.

To connect the chassis ground terminal to a grounding point:

- Connect the chassis ground screw to the boat’s DC ground bus or engine negative bus using recommended copper wire (if insulated, use green insulation with or without one or more yellow stripe) or larger.
- Connect the chassis ground screw to the vehicle’s chassis using recommended copper wire (if insulated, use green insulation with or without one or more yellow stripe) or larger.

Chassis ground screw

We recommend that you attach the cable to the chassis ground screw with a ring terminal. This procedure will ensure that the wire does not slip off the chassis ground screw. See Figure 2.

To connect the cable to the chassis ground screw:

1. Make sure the inverter's ON/OFF switch is in the OFF position.
2. Strip 1/2" (13 mm) to 3/4" (19 mm) of insulation from one end of each cable.
3. Attach the ring connector that will join the cable to the chassis ground screw. The connector you use must create a permanent, low-resistance connection.
4. Remove the chassis ground nut and split washer from the chassis ground screw.
5. Place the ring connector over the chassis ground screw and against the flat washer.
6. Replace the split washer and tighten the chassis ground nut.

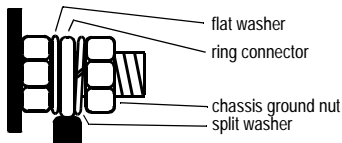


Figure 2 Connecting the grounding cable

Testing the GFCI-protected AC outlet

The outlet on the XPower 450 is a Ground Fault Circuit Interrupter (GFCI) outlet. A GFCI outlet protects you against hazardous electrical shocks that could be caused by dampness, faulty mechanism, worn insulation, and so on. You might still feel shock, but the GFCI should cut it off quickly enough so an adult in normal health is not seriously injured (infants and small children may still be affected).

Test the GFCI periodically to make sure it is operating correctly.

To test the GFCI protection:

1. Switch the power inverter “ON”.
2. Plug a test lamp into the outlet.
3. Push the “TEST” button.
The “RESET” button should pop out and the power should turn off (the lamp should go out). If the lamp remains lit, or if the “RESET” button does not pop out, return the inverter to the place of purchase for service.

If the GFCI trips by itself at any time, reset it and perform the preceding test.

5 Operation

Operating statuses

This section describes normal operation as well as problems that could occur when you use the inverter. If you have a problem, see “Troubleshooting” on page 23.

The XPower Inverter 450 is capable of continuously powering most 120 V AC products that use 360 W or less. Its AC output waveform, called “modified sine wave,” is designed to function similarly to the sine wave shape of utility power.

The power, or “wattage,” rating of AC products is the average power they use. When most AC products are first switched on, they initially consume more power than their power rating. TVs, monitors, and electric motors are examples of products that have high “surge” requirements at start up. Although the XPower 450 can supply momentary surge power as high as 700 W, occasionally some products rated less than 360 W may exceed its surge capabilities and trigger its safety overload shutdown feature. If this problem occurs when attempting to operate several AC products at the same time, first try switching on the inverter with all AC products switched off, then one by one switch each on, starting with the high surge product first.

Inverter operation

1. When properly connected to a 12 V outlet or battery, turning the inverter switch “ON” will illuminate the green “POWER” light, and deliver AC power to the outlet(s).
2. Plug the AC product(s) you wish to operate into the GFCI outlet(s) and switch them on, one at a time.
3. As the battery is used, voltage begins to fall. When the XPower 450 senses that the voltage at its DC input has dropped to 11 V, an audible alarm sounds. This alarm warning allows time for computers or other sensitive devices to be shut down.
4. If the audible alarm is ignored, the XPower 450 will automatically shut down when the battery voltage drops to 10.5 V. This auto-shutdown prevents the battery from being damaged. After auto-shutdown, the red “FAULT” light illuminates and the alarm will sound.

IMPORTANT: Boat or vehicle starting batteries are designed to provide brief periods of very high current needed for engine starting, and are not intended for constant deep discharge. Regularly operating the XPower 450 from a boat battery until the low voltage alarm sounds will shorten the life of the battery. Consider connecting the power inverter to a separate deep-cycle battery if you will be frequently running electrical products for extended periods of time.

5. If an AC product rated higher than 360 W (or which draws excessive surge power) is connected, the XPower 450 will shut down. The red “FAULT” light will turn on.
6. If the XPower 450 exceeds a safe operating temperature due to insufficient ventilation or a high-temperature environment, it will automatically shut down. The red “FAULT” light will turn on and the audio warning will sound.

7. Should a defective battery charging system cause the battery voltage to rise to dangerously high levels, the XPower 450 will automatically shut down. The red “FAULT” light will turn on.



CAUTION

Although the XPower 450 incorporates protection against over-voltage, it may still be damaged if the input voltage exceeds 16 V.

8. The cooling fan on the unit is designed to operate only when output power is greater than approximately 50 W. When inverter is turned on, the fan may operate momentarily.
9. In the event of an overload, low battery voltage or overheating, the XPower 450 will automatically shut down.

Battery operating time

Operating time will vary depending on the charge level of the battery, its capacity and the power level drawn by the particular AC load. With a typical boat battery (60 Ah) and a 100 W load (such as a small TV), an operating time of 2 to 3 hours or more can be expected.

When using a boat battery as a power source, it is strongly recommended to start the boat every hour or two to recharge the battery before its capacity drops too low. The XPower 450 can operate while the engine is running, but the normal voltage drop that occurs during starting of the engine may trigger the inverter's low voltage shutdown feature. Because

the power inverter draws less than 0.25 A with the ON/OFF switch in the “ON” position and with no AC products connected, it has minimal impact on battery operating times.

The battery operating time of the XPower 450 depends on the charge level of the battery, battery capacity, and the amount of power drawn by the AC loads you are operating. With a typical vehicle battery, you can expect the following:

Table 1 Battery Operating Times

Load	Sample Appliance	Operating Time
50 watts	CD player	5–6 hours
100 watts	small TV	3–4 hours
200 watts	computer system	1–2 hours

6 Maintaining Battery Condition

Here are some guidelines that will help to preserve your battery.

Using vehicle batteries

- Vehicle batteries are not designed for repeated deep-discharge cycles, and constantly recharging a vehicle's battery will shorten its life. Therefore, when you are using a vehicle battery as a power source, start the vehicle every hour or two to recharge the battery.
- The XPower 450 will operate while the engine is running, but the voltage drop that occurs when the engine starts may trigger a low voltage shutdown.
- Vehicle batteries are designed to provide brief periods of very high current needed for engine starting. They are not intended for constant deep discharge. Regularly operating the XPower 450 from a vehicle battery until the low voltage alarm sounds will shorten the life of the battery. Consider connecting the XPower 450 to a separate deep discharge type battery if you will be frequently running electrical products for extended periods of time.

Minimizing power draw

- If you are not going to use the XPower 450 for more than a week, turn off the On/Off switch. The inverter draws less than 0.2 amps when the On/Off switch is on and no load is connected, but it will eventually discharge the battery.

7 Troubleshooting

This section will help you identify the source of most problems that can occur with the XPower 450.

If you have a problem with the inverter, please review this section before contacting Xantrex Customer Service. If you are unable to solve a problem and need to contact Xantrex, please prepare for the call by writing down the following details:

- Inverter's serial number
- How long the inverter has been in use
- Where it is installed
- Appliances operating when the problem occurred
- A brief description of the problem

Common problems



WARNING: Electrical shock and burn hazard

Do not dismantle the XPower 450. It does not contain any user-serviceable parts. Attempting to service the inverter yourself could result in an electrical shock or burn.

Buzz in audio systems

Some inexpensive stereo systems have inadequate internal power supply filtering and buzz slightly when powered by the XPower 450. The best solution is to use an audio system with a good quality filter.

Television interference

The XPower 450 is shielded to minimize interference with TV signals. If TV signals are weak, you may see interference in the form of lines scrolling across the screen. Try one of these suggestions to minimize or eliminate the problem:

- Increase the distance between the XPower 450 and the TV, antenna, and cables.
- Adjust the orientation of the XPower 450, television, antenna, and cables.
- Maximize TV signal strength by using a better antenna, and use shielded antenna cable where possible.
- Try a different TV. Different models vary considerably in their susceptibility to interference.

Troubleshooting reference

This section describes problems, their symptoms, possible causes, and specific remedies.

PROBLEM: AC product will not operate, no inverter warning lights are ON.

Possible cause	Remedy
Battery is defective.	Check battery and replace if required.
Inverter has been connected with reverse DC input polarity.	Check connection to battery. Probable inverter damage has occurred. Have unit repaired (not covered by warranty).
Loose cable connections.	Check cables and connections. Tighten as required.

PROBLEM: Inverter will run some small loads, but not larger ones.

Possible cause	Remedy
Voltage drop across DC cables.	Shorten cables or use heavier cables.

PROBLEM: Measured inverter output is too low.

Possible cause	Remedy
Standard "average reading" AC voltmeter used to measure output voltage, resulting in an apparent reading 5 to 15 V too low.	Inverter's "modified sine wave" output requires "true RMS" voltmeter for accurate measurements.
Battery voltage is too low.	Recharge battery.

PROBLEM: Alarm is sounding.

Possible cause	Remedy
Low voltage shutdown or thermal shutdown has occurred.	Shorten cables or use heavier cables. Recharge the battery. Allow the unit to cool. Improve air circulation around the unit. Move the unit to a cooler environment. Reduce the load if continuous operation is required.

PROBLEM: Battery run time is less than expected.

Possible cause	Remedy
The AC load power consumption is higher than rated.	Use a larger battery to make up for the increased power requirement.
The battery is old or defective.	Replace the battery.
The battery is not being charged properly.	Some chargers are not able to fully recharge a battery. Make sure you use a powerful charger.
Power dissipation in DC cables.	Use shorter/heavier DC cables.

PROBLEM: AC product will not operate, red “FAULT” light ON.

Possible cause	Remedy
AC product(s) connected is/are rated at more than the inverter's continuous power rating; overload shutdown has occurred.	Use a product with a power rating less than the inverter's continuous power rating.
AC product is rated less than the inverter's continuous power rating; high starting surge has caused overload shutdown.	Product exceeds inverter's surge capability. Use a product with starting surge power within the inverter's capability.
Battery is discharged (alarm is sounding).	Recharge battery.
The inverter has overheated due to poor ventilation and has shut down.	Switch inverter “OFF” and allow to cool for 15 min. Clear blocked fan or remove objects covering unit. Move the inverter to a cooler place. Reduce load if continuous operation is required. Restart.
Input voltage is greater than 15 V.	Verify charging system is properly regulated and battery is 12 V nominal.

Consumer hotline: 1-800-670-0707

8 Specifications

Specifications are subject to change without notice.

Electrical specifications

AC output voltage (nominal)	120 V AC
DC input voltage range	10.5–15.5 V DC
Continuous AC output power	360 W
5 min. AC output power	450 W
Maximum AC output surge power	700 W
AC output frequency	60 ± 4 Hz
AC output waveform	Modified sine wave
Battery drain with no AC current load (at 12 V input)	0.25 A
Efficiency (maximum)	90%
Ambient operating temperature range	32–104 °F (0–40 °C)
Low battery alarm trigger point (nominal)	11.0 V

Low battery shutdown point (nominal)	10.5 V
Overheat shutdown	Yes, automatic
Overload shutdown	Yes, automatic
High battery shutdown point (nominal)	15.5 V

Physical specifications

Dimensions (L x W x H)	8.3 × 4.5 × 2.6" 211 × 115 × 65 mm
Weight	2.25 lb. / 1020 g

9 Limited Warranty

Warranty

What does this warranty cover? This Limited Warranty is provided by Xantrex Technology, Inc. ("Xantrex") and covers defects in workmanship and materials in your XPower Inverter 450. This warranty period lasts for 1 year from the date of purchase at the point of sale to you, the original end user customer. You require proof of purchase to make warranty claims.

What will Xantrex do? Xantrex will, at its option, repair or replace the defective product free of charge, provided that you notify Xantrex of the product defect within the Warranty Period, and provided that Xantrex through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty.

Xantrex will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. Xantrex reserves the right to use parts or products of original or improved design in the repair or replacement. If Xantrex repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of Xantrex.

Xantrex covers both parts and labor necessary to repair the product, and return shipment to the customer via a Xantrex-selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii are excluded. Contact Xantrex Customer Service for details on freight policy for return shipments outside of the contiguous United States and Canada.

How do you get service? If your product requires troubleshooting or warranty service, contact your merchant. If you are unable to contact your merchant, or the merchant is unable to provide service, contact Xantrex directly at:

Telephone: 1 800 670 0707 (toll free North America)

1 360 925 5097 (direct)

Fax: 1 800 994 7828 (toll free North America)

1 360 925 5143 (direct)

Email: customerservice@xantrex.com

Direct returns may be performed according to the Xantrex Return Material Authorization Policy described in your product manual. For some products, Xantrex maintains a network of regional Authorized Service Centers. Call Xantrex or check our website to see if your product can be repaired at one of these facilities.

What proof of purchase is required? In any warranty claim, dated proof of purchase must accompany the product and the product must not have been disassembled or modified without prior written authorization by Xantrex.

Proof of purchase may be in any one of the following forms:

- The dated purchase receipt from the original purchase of the product at point of sale to the end user, or
- The dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or
- The dated invoice or purchase receipt showing the product exchanged under warranty

What does this warranty not cover? This Limited Warranty does not cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. This warranty does not apply to and Xantrex will not be responsible for any defect in or damage to:

- a) the product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, generalized corrosion, bio-

- logical infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the Xantrex product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by Xantrex or its authorized service centers (hereafter "ASCs");
 - d) the product if it is used as a component part of a product expressly warranted by another manufacturer;
 - e) the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed.

Disclaimer

Product

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY XANTREX IN CONNECTION WITH YOUR XANTREX PRODUCT AND IS, WHERE PERMITTED BY LAW, IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OBLIGATIONS AND LIABILITIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE IN CONNECTION WITH THE PRODUCT, HOWEVER ARISING (WHETHER BY CONTRACT, TORT, NEGLIGENCE, PRINCIPLES OF MANUFACTURER'S LIABILITY, OPERATION OF LAW, CONDUCT, STATEMENT OR OTHERWISE), INCLUDING WITHOUT RESTRICTION ANY IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE EXTENT REQUIRED UNDER APPLICABLE LAW TO APPLY TO THE PRODUCT SHALL BE LIMITED IN DURATION TO THE PERIOD STIPULATED UNDER THIS LIMITED WARRANTY.

IN NO EVENT WILL XANTREX BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING WHETHER IN CONTRACT OR TORT INCLUDING WITHOUT RESTRICTION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO

PROPERTY, ANY PERSONAL INJURY, ANY DAMAGE OR INJURY ARISING FROM OR AS A RESULT OF MISUSE OR ABUSE, OR THE INCORRECT INSTALLATION, INTEGRATION OR OPERATION OF THE PRODUCT.

Exclusions

If this product is a consumer product, federal law does not allow an exclusion of implied warranties. To the extent you are entitled to implied warranties under federal law, to the extent permitted by applicable law they are limited to the duration of this Limited Warranty. Some states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply to you. This Limited Warranty gives you specific legal rights. You may have other rights which may vary from state to state or province to province.

Warning: limitations on use

Please refer to your product manual for limitations on uses of the product. SPECIFICALLY, PLEASE NOTE THAT THE **XPPOWER INVERTER 450** SHOULD NOT BE USED IN CONNECTION WITH LIFE SUPPORT SYSTEMS OR OTHER MEDICAL EQUIPMENT OR DEVICES. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, XANTREX MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE USE OF THE XANTREX **XPPOWER INVERTER 450** IN CONNECTION WITH LIFE SUPPORT SYSTEMS OR OTHER MEDICAL EQUIPMENT OR DEVICES.

Return material authorization policy

Before returning a product directly to Xantrex you must obtain a Return Material Authorization (RMA) number and the correct factory "Ship To" address. Products must also be shipped prepaid. Product shipments will be refused and returned at

your expense if they are unauthorized, returned without an RMA number clearly marked on the outside of the shipping box, if they are shipped collect, or if they are shipped to the wrong location.

When you contact Xantrex to obtain service, please have your instruction manual ready for reference and be prepared to supply:

- The serial number of your product
- Information about the installation and use of the unit
- Information about the failure and/or reason for the return
- A copy of your dated proof of purchase

Return procedure

1. Package the unit safely, preferably using the original box and packing materials. Please ensure that your product is shipped fully insured in the original packaging or equivalent. This warranty will not apply where the product is damaged due to improper packaging.
2. Include the following:
 - The RMA number supplied by Xantrex Technology, Inc. clearly marked on the outside of the box.
 - A return address where the unit can be shipped. Post office boxes are not acceptable.
 - A contact telephone number where you can be reached during work hours.
 - A brief description of the problem.
3. Ship the unit prepaid to the address provided by your Xantrex customer service representative.

If you are returning a product from outside of the USA or Canada In addition to the above, you **MUST** include return freight funds and are fully responsible for all documents, duties, tariffs, and deposits.

If you are returning a product to a Xantrex Authorized Service Center (ASC) A Xantrex return material authorization (RMA) number is not required. However, you must contact the ASC prior to returning the product or presenting the unit to verify any return procedures that may apply to that particular facility.

Out of warranty service

If the warranty period for your XPower Inverter 450 has expired, if the unit was damaged by misuse or incorrect installation, if other conditions of the warranty have not been met, or if no dated proof of purchase is available, your inverter may be serviced or replaced for a flat fee.

To return your XPower Inverter 450 for out of warranty service, contact Xantrex Customer Service for a Return Material Authorization (RMA) number and follow the other steps outlined in “Return procedure” on page 35.

Payment options such as credit card or money order will be explained by the Customer Service Representative. In cases where the minimum flat fee does not apply, as with incomplete units or units with excessive damage, an additional fee will be charged. If applicable, you will be contacted by Customer Service once your unit has been received.

